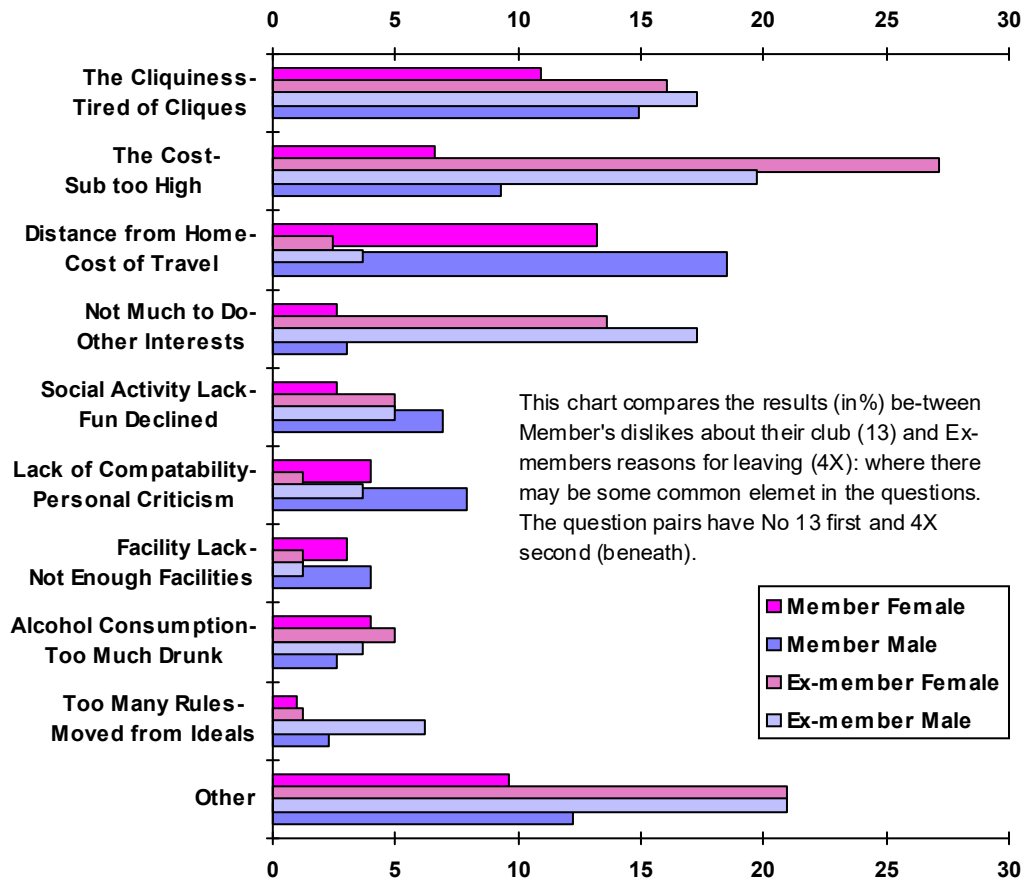


Comparison of members' dislikes with ex-members' reasons for leaving.



Comparison of members' and ex-members' desires for day fees and lower subs.

